

Terms & Conditions

European Juggling Convention 2026

01–09 August 2026, Ptuj, Slovenia

Organizer: Arbadakarba d.o.o., Slovenia

1. Definitions

- 1.1 These Terms & Conditions apply in their entirety to the European Juggling Convention 2026.
- 1.2 The Festival takes place from 01–09 August 2026 in Ptuj, Republic of Slovenia, and is organized by Arbadakarba d.o.o.
- 1.3 A Visitor is any person holding a valid ticket and/or wristband.
- 1.4 Tickets are personal reservations exchanged for wristbands granting access to the festival site and activities.
- 1.5 Festival Products include tickets, wristbands and merchandise offered by the Organizer.
- 1.6 Sales Channels include the official festival website and designated on-site sales points.
- 1.7 The Festival Site includes all indoor and outdoor locations where festival activities take place during official opening times.
- 1.8 House Rules displayed on the festival website and on site form an integral part of these Terms & Conditions.

2. General Clauses

- 2.1 These Terms govern every agreement between the Organizer and the Visitor.
- 2.2 By purchasing festival products, the Visitor confirms acceptance of these Terms & Conditions.
- 2.3 Purchasers acting on behalf of others are responsible for informing them of these Terms.
- 2.4 Visitors must comply at all times with instructions of the Organizer, volunteers, security staff, fire service, medical staff and other authorized persons.
- 2.5 The Organizer reserves the right to amend these Terms when reasonably required.
- 2.6 In case of any conflict between these Terms & Conditions and the House Rules, the House Rules shall prevail while on the festival site.

3. Festival Products

- 3.1 Festival products are valid only if purchased through official sales channels.
- 3.2 An agreement is concluded once payment has been completed.
- 3.3 From that moment, the risk of loss, theft or misuse transfers to the Visitor.



4. Tickets and Wristbands

4.1 Tickets grant the right to access the festival site and participate in activities during official festival times, subject to these Terms & Conditions and House Rules.

4.2 Tickets provide access to the festival site from the official opening time on 01 August 2026 until the official closing time on 09 August 2026, as published on the festival website.

4.3 Tickets are personal and issued in the name of the Visitor. Upon arrival, a valid ticket and, upon request, valid proof of identity must be presented in order to receive a wristband.

4.4 Tickets are non-refundable, except where mandatory consumer protection legislation of the Republic of Slovenia or the European Union provides otherwise.

4.5 Tickets may be transferred to another person only under conditions explicitly determined by the Organizer. The Organizer may charge an administrative fee for ticket transfers and may set deadlines after which transfers are no longer possible.

4.6 Visitors under the age of 18 on the first day of the festival must submit written consent from a parent or legal guardian prior to receiving a wristband.

4.7 For age and identity verification, the Organizer may request official identification documents such as an ID card, passport or driving licence.

4.8 Wristbands are personal, non-transferable and must be worn visibly on the wrist or ankle for the entire duration of the festival.

4.9 Wristbands may not be removed, altered or transferred to third parties. Misuse may result in denied access without refund.

4.10 In the event of loss, theft or damage of a wristband, replacement may be issued at the Organizer's discretion and may incur a replacement fee.

4.11 Upon entry, the Organizer reserves the right to inspect personal belongings, luggage and vehicles for prohibited items. Refusal may result in denied access without refund.

4.12 Parking tickets, camper tickets or other vehicle permits may be required and must be purchased separately where applicable.

4.13 Parking areas are unguarded and used entirely at the Visitor's own risk; the Organizer accepts no liability for damage or theft.

4.14 The Organizer may cancel or postpone the festival due to force majeure or other compelling reasons.

4.15 In such cases, only the ticket price stated on the ticket will be refunded, without compensation for travel, accommodation or other related costs.

4.16 No rights may be derived from deviations in program, timetable or lineup.



5. Merchandise

5.1 Merchandise purchases constitute a separate agreement. 5.2 Merchandise must be collected by the purchaser upon presentation of valid identification. 5.3 The Organizer may cancel merchandise production and refund payments if required. 5.4 Minor deviations in appearance do not constitute grounds for refund.

6. The Festival Site

6.1 The festival site consists of all indoor and outdoor locations, halls, fields, streets and other areas where festival activities take place during official festival times.

6.2 Access is permitted only to designated areas that are open to Visitors. Entering restricted or closed areas without permission is strictly prohibited.

6.3 Overnight stays are permitted only in officially designated camping areas. Sleeping in vehicles or tents outside these areas is not permitted.

6.4 Tents, vehicles and camping equipment must be placed exclusively in areas assigned by the Organizer and in accordance with fire safety regulations and instructions of the fire service.

6.5 Visitors are permitted to cook food only in specially designated cooking areas provided by the Organizer.

6.6 Designated cooking areas are equipped in accordance with fire safety regulations and may include fire extinguishers or other safety equipment.

6.7 Cooking, use of gas stoves, barbecues or any form of open flame is strictly prohibited in or near tents, vehicles, temporary structures or flammable materials.

6.8 Open fires, campfires, fire pits and charcoal barbecues are prohibited throughout the festival site unless explicitly authorized by the Organizer.

6.9 Visitors are solely responsible for ensuring that their cooking equipment and other devices comply with safety standards and are used correctly.

6.10 Visitors are solely responsible for any damage, injury or fire caused by their actions or equipment.



6.11 In case of reasonable suspicion that prohibited items are present, the Organizer may request permission to conduct safety checks of tents, vehicles or belongings.

6.12 Refusal of such checks may result in immediate removal from the festival site without refund.

6.13 Animals are not permitted on the festival site, with the exception of certified assistance dogs on duty and properly leashed.

6.14 Smoking is prohibited in tents and enclosed or temporary structures, except in clearly designated smoking areas.

6.15 Excessive noise after 22:00 is prohibited throughout the festival site.

6.16 It is prohibited to urinate in public, damage decorations, climb on structures, block emergency exits or sell goods without explicit permission.

6.17 For safety and security reasons, the Organizer reserves the right to pause activities, close areas, evacuate locations or deny access to any person.

6.18 Camping site - Panorama area is a protected cultural heritage site. Any destruction, ground disturbance excavation, driving stakes into the ground installation of structures, or any other permanent or temporary alteration of the area is strictly prohibited, except for the placement of sleeping tents in locations expressly designed by the Organizer.

7. Timetable

7.1 The Organizer may modify the timetable or close areas if necessary.

7.2 Such changes do not entitle Visitors to refunds or compensation.

8. Liability

8.1 Visitors attend the festival entirely at their own risk. 8.2 The Organizer is liable only for damage caused intentionally or by gross negligence. 8.3 The Organizer is not liable for loss, theft or damage to personal property.



9. Legal Compliance – Republic of Slovenia

9.1 All Visitors must comply with the legislation of the Republic of Slovenia and applicable European Union law.

9.2 Disturbance of public order and peace, including excessive noise, aggressive behaviour and public urination, is punishable under the Protection of Public Order Act (ZJRM-1).

9.3 The possession, use, sale or distribution of illegal drugs is strictly prohibited under the Criminal Code (KZ-1) and the Production of and Trade in Illicit Drugs Act (ZPPPD) and will be reported to the police.

9.4 Performing in public spaces and collecting money or tips is not permitted without a special permit issued by the competent municipality, in accordance with the Public Gathering Act (ZJZ) and municipal regulations. During the convention in Ptuj, an exception will apply, as the city will function as a street festival. Designated street performance locations will be officially approved and clearly marked on festival map.

9.5 Sleeping in vehicles outside officially designated camping areas is prohibited under municipal and public order regulations.

9.6 Visitors are required to carry a valid personal identification document and present it upon request by authorized officials.

10. Privacy & Recordings

10.1 Personal data is processed in accordance with the EU General Data Protection Regulation (GDPR) and the Personal Data Protection Act (ZVOP-2).

10.2 Audio, photo and video recordings may be made of the festival and its Visitors for documentation and promotional purposes unless explicitly objected to.

11. Final Clauses

11.1 These Terms & Conditions are governed by the laws of the Republic of Slovenia.

11.2 All disputes fall under the exclusive jurisdiction of the competent courts in Slovenia.

11.3 If any provision is declared invalid, the remaining provisions remain in full force and effect.

